WAGE CLAIM PROCESS DIAGRAM IDOL informs employer that a claim has been filed. Employer disputes claim and Employer pays claim. Employer does not respond. provides a response. IDOL will mail you the check IDOL may request additional information from provided by the employer and claimant. the file may be closed. IDOL may dismiss the case based on the evidence provided by IDOL may schedule a hearing. both parties. IDOL may schedule a default hearing. HEARING IDOL will mail decision to both parties. Decision in favor of the claimant. Decision in favor of the employer. Employer does not pay Employer may appeal decision for procedural reasons only. claim. Claimant may appeal the Employer pays claim. decision for procedural reasons only. IDOL will review the appeal and Case will be reviewed to IDOL will mail you the make a decision. determine if the Illinois check provided by the Attorney General can take employer and the file further legal action. may be closed. Decision in favor of Decision in favor of the employer. the claimant.

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